D 11962	(Pages : 2)	Name
		Reg. No

THIRD SEMESTER (CBCSS-UG) DEGREE EXAMINATION, NOVEMBER 2021

B.Com.

BCM 3C 03—HUMAN RESOURCE MANAGEMENT

(2019—2020 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer atleast **ten** questions. Each question carries 3 marks. All questions can be attended. Overall ceiling 30.

- 1. Define human resource planning.
- 2. What is job summary?
- 3. What are the principles of job design?
- 4. What is job evaluation?
- 5. What is merit rating?
- 6. What is interest test?
- 7. What are the objectives of training?
- 8. What is vestibule training?
- 9. What is simulation?
- 10. Define human resource management.
- 11. What is paired comparison?
- 12. What is career planning?
- 13. What is Procedural Fairness?
- 14. What do you mean by Discipline?
- 15. What is misconduct?

 $(10 \times 3 = 30 \text{ marks})$

Turn over

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Section B

Answer atleast **five** questions. Each question carries 6 marks. All questions can be attended. Overall ceiling 30.

- 16. State the importance of HRM.
- 17. Differentiate between human resource management Vs. Personnel Management
- 18. What are the factors affecting human resource planning?
- 19. Mention the uses of job analysis.
- 20. What are the methods of job evaluation?
- 21. What are the internal factors affecting recruitment?
- 22. Explain the purposes of performance appraisal.
- 23. Explain the career development process.

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions. Each question carries 10 marks.

- 24. Detail out the challenges before Human resource manager.
- 25. Explain the Methods of Performance Appraisal.
- 26. Explain in detail the advantages and disadvantages of MBO.
- 27. Define Grievances. Explain the Causes or sources of Grievances.

 $(2 \times 10 = 20 \text{ marks})$