

D 124052

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Name.....

Reg. No.....

SECOND SEMESTER B.VOC. DEGREE EXAMINATION, APRIL 2025

Logistics Management

SDC 2LM 07—ORGANIZATIONAL BEHAVIOUR

(2021 Syllabus)

Time : Two Hours

Maximum : 60 Marks

Section A*Answer the following questions.**Each question carries 2 marks.*

1. Write any *two* techniques of workforce diversity management.
2. What are assertive skills ?
3. Write any *two* characteristics of learning.
4. Which are the types of reinforcement ?
5. What are the characteristics of personality ?
6. What are the implications of two-factor theory ?
7. What are the limitations of equity theory of motivation ?
8. Which are the different types of groups, in organizations ?
9. What are group dynamics ?
10. Which are the signs of stress ?
11. Write any *two* differences between group and team
12. What is group cohesiveness ?

(Ceiling = 20 marks)

Turn over

Section B

Answer the following questions.

Each question carries 5 marks.

13. Bring out the nature of organizational behaviour.
14. Which are the different dimensions of workforce diversity ?
15. Explain the steps in perceptual process.
16. Which are the stages involved in the personality formation ?
17. What is the significance of motivation in organizations ?
18. What are the features that make effective teams in an organisation ?
19. Which are the different types of change in organizations ?

(Ceiling = 30 marks)

Section C

*Answer any **one** of the following.*

The question carries 10 marks.

20. Explain the challenges and issues for OB.
21. Explain the theories of personality.

(1 × 10 = 10 marks)